



Workers' Compensation Claims

For 50 years, Sedgwick has been helping employers answer virtually every question there is about workers' compensation. With the expertise to help employers navigate the complex world of claims, QBE is proud to partner with Sedgwick for Workers' Compensation claims solutions.

In today's market, business requires more than simple claims management. There is a demand to go beyond the basics, to provide a consultative approach on strategies that will ensure compliance while improving efficiencies, outcomes and overall results.

Customer focus

Focusing on taking care of the injured employee puts the claim on track to better outcomes, reduced litigation and lower costs. And Sedgwick has the expertise to drive favorable outcomes for the injured employee while keeping costs low. They bring the level of collaboration necessary to best coordinate all elements of the claim, providing our customers:

- Depth and breadth of our industry knowledge
- Unparalleled access to the industry's top resources
- Complete team coordination and integration on every claim

- Execution of strategies we learn from our industry and jurisdictional experience
- Advanced technology and operational systems that support an efficient process

Sedgwick's workers' compensation practice provides the expertise, services and commitment today's employers demand. They are at the forefront of incorporating and utilizing the latest innovations that can help to improve the claims management process. They are also leading the way in meeting the challenges of a workplace that must adjust to changes such as new approaches to pain management and ever-changing legislation. Sedgwick stands ready to help employers navigate the complexities of the workers' compensation claims process.

Partnership

QBE partners with Sedgwick throughout the claims process. Our TPA Oversight, Claims Technical Oversight and Quality Assurance Teams work with Sedgwick on a daily basis to bring an additional layer of technical expertise to enhance our customer's experience. This effort helps ensure that all claim handling best practices are followed and tracked to achieve good outcomes and drive optimal efficiencies.

For more information about Sedgwick Claims Management please contact Sheresa Pottorf at 972.664.7088 or sheresa.pottorf@us.qbe.com.



Largest TPA in the nation with a national footprint - access to a wide array of adjusters



Handle more WC claims than any other type



Over 2 million claims handled and \$14 million in claims paid each year



Skilled registered nurses, specializing in caring for occupational injuries

