



How to report a claim:

E-mail:

NewLossQBE@us.qbe.com

Phone:

1-844-723-2524 (24 hours a day, 365 days a year)

Fax:

855-285-1162

What happens after the initial reporting of a claim?

- The first report will be reviewed to determine classification: lost-time or medical only.
- A claim will be set up and assigned a number.
- All lost-time claims will be assigned to an adjuster for thorough investigation.
- For lost-time claims the employer, injured workers and physician will be contacted by the adjuster the day the claim is received.
- For medical only claims, there will be a contact with the employer if additional information is needed. Otherwise, the file will remain open for 90 days to pay medical bills.

Medical bills

All medical bills and reports are to be mailed to:

- QBE North America
P.O. Box 975
Sun Prairie, Wisconsin 53590

Mailing medical bills directly to a claim office or file handler, may lead to unnecessary delays in processing your bill.

For General Inquires, call QBE at 1-800.362.5448 (option 2)

