



## How to report a claim

**E-mail:**

newclaims@markel.com

**Phone:\***

(800) 362-7535 / (800) 3MARKEL

**Fax:**

(855) 662-7535 / (855) 6MARKEL

**Mail:**

P.O. Box 2009  
Glen Allen, VA 23058-2009

Please complete the appropriate industry standard form in detail and include the name and phone number of the contact person at the location of the reported incident.

If possible, please attach a copy of the facility incident report. When reporting an auto claim, please identify the unit # on the schedule along with the VIN#. If the loss/claim involves a building or damage to property, please provide the physical address of the property.

**\*Please refer to your specific policy language for new claim reporting requirements. Some policies require you to report all claims in writing only.**

### **How to send supplemental information or questions on an existing claim:**

**E-mail:**

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**Fax:**

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**Mail:**

P.O. Box 2009  
Glen Allen, VA 23058-2009

**If you have questions about a claim, please call 1-800-362-7535.  
Inquiries may also be faxed to 1-855-662-7535.**

