



How to report a claim

Automobile claims under the Destination Resorts & Hotels program will be handled by Sedgwick, a third party administrator:

E-mail:
1338Resorts@sedgwick.com

Mail:
PO Box 183188
Columbus, OH 43218

Phone:
866-338-6787

Physical address:
5000 Bradenton Ave,
Dublin OH 43017

Fax:
866-336-6787

Important information:

- To expedite the handling of your newly reported loss, please be sure to include Client Code 1338 with each new loss report!
- Notices that do not require action (“incident reports”) should be clearly marked “REPORT ONLY”.

General Liability, Property, Crime, Boiler & Machinery and Inland Marine claims under the Destination Resorts & Hotels program, will be handled by Lexington Claims:

E-mail:
Resorts@AIG.com

Mail:
Lexington Claims Department
100 Summer Street
Boston, MA 02110

Phone:
866-698-5925

Fax:
877-704-8443

To follow up on existing Lexington handled claims please call 877-873-9972.

