



AIG Claims powered by Gallagher Bassett


## AIG - Gallagher Bassett Strategic WC Claims Partnership Workers' Compensation Claim Reporting – Effective October 1, 2022

Claim reporting information will soon be updated on our website:

[www.aig.com/claims-capabilities](http://www.aig.com/claims-capabilities)

[www.aig.com/wcclaims](http://www.aig.com/wcclaims)

[www.aig.com/claimreportingguide](http://www.aig.com/claimreportingguide)

Claim Reporting	
<b>Telephonic</b>	<b>877-399-6442 (AIG WC, Auto, GL)</b>  Callers follow prompt for line of business. WC option will redirect to GB intake center.
<b>On-Line</b>	<a href="http://www.aig.com/reportclaim">www.aig.com/reportclaim</a>  Users will redirect to GB FirstConnect single-sign-on using <i>AIG Report a Claim</i> credentials. New Users register on same AIG site.
<b>Email</b>	<a href="mailto:AIGWCClaims@gbtpa.com">AIGWCClaims@gbtpa.com</a>  Please utilize attached GB claim reporting cover page & reporting form or the State's First Report of Injury Form.   AIG WC Claim Reporting.Fax-Email C
<b>Fax</b>	<b>833-460-2359 (New Loss)</b> 833-592-9035 (General Correspondence)
Mail (Effective 9/21/22)	
<b>General Claim Correspondence</b>	Gallagher Bassett Services, Inc. P.O. Box 4210 Clinton, IA 52733-4210
<b>General Claim Correspondence</b> <i>(AIG Federal, USL&amp;H, Major Case Unit)</i>	Gallagher Bassett Services, Inc. P.O. Box 4211 Clinton, IA 52733-4211
<b>Medical Bills- All States</b> <i>(excl. CA)</i>	Gallagher Bassett Services, Inc. P.O. Box 2831 Clinton, IA 52733-2831
<b>Medical Bills- California</b>	Gallagher Bassett Services, Inc. P.O. Box 2840 Clinton, IA 52733-2840
Medical	
<b>Medical Provider Look Up</b>	<a href="http://www.talispoint.com/aig/com/">www.talispoint.com/aig/com/</a>  MPN website California only: <a href="http://www.talispoint.com/cvty/gbmpn">www.talispoint.com/cvty/gbmpn</a>
<b>Pharmacy Management</b>	<b>myMatrixx</b> Patient Care Contact Center: 844-276-2515 Contact your Pre-Injury Consultant or Client Service Manager for First Fill/Prescription ID Cards.