

Find Out About State Fund's Claims Services



State Fund knows a workplace injury can be stressful. But navigating a workers' comp claim doesn't have to be complicated. Their claims services are designed to help make the process as smooth and simple as possible while ensuring injured workers receive the help and support they need to get back to work.

State Fund truly cares about California's workforce and won't hesitate to step in when they see a need.

That's just what one of their adjusters did recently when she found out a claimant, who was initially turned away from treatment at the ER, was facing amputation to his fingers after infection set in as a result of significant lacerations. Upon learning of his dire situation, Maria Kleinberg, based out of their Pleasanton office, intervened to find the man a new physician and quickly authorized treatment that ultimately saved his fingers.

Maria's story is one of many from State Fund claims adjusters who work hard to ensure the best possible outcome for injured workers.

Here are some of the services State Fund provides:

- Experienced adjusters. Specialists in the different stages of a claim develop and implement a strategy to get the injured worker back to work while helping to lessen the impact on your clients' business.
- Online access to claim information. In [State Fund Online](#) you can get accurate, up-to-date claims details, message the adjuster, upload files and view claims and safety reports. You can also use our new virtual assistant to get claim information.
- A robust Medical Provider Network (MPN). The State Fund MPN makes it easy for injured workers to find providers who specialize in treating occupational injuries.
- Support for catastrophic injuries. State Fund's Major Claims Team provides personal support for workers who have suffered catastrophic injuries by working with them and their loved ones to ensure they get the treatment and support they need.
- Free training to help you and your clients understand the claims process. Videos and webinars explain the process so everyone knows just what to expect if an injury occurs.



If you'd like to find out how State Fund can better support your clients, call Amwins Access, your official State Fund Access Partner at 888-693-7892 option 4.

For more information, please
call our office at: 888.693.7892

Email your submission to: wwfi.workcomp@amwins.com

Submission Requirements:

1. ACORD 130
2. Workers Comp Supplemental
3. 4 years of current valued loss runs