



# Amwins IQ Personal Lines

Log-In Tips and Common Questions





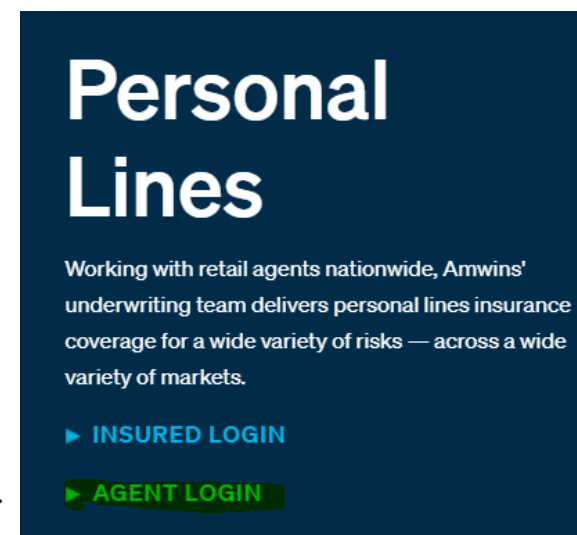
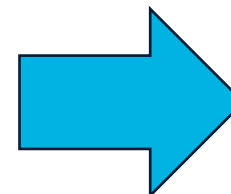
# Step One: Accessing Amwins IQ – Personal Lines

## Navigate to the Portal in Three Easy Steps

1. – Go to **Amwins.com**
2. – Navigate to **Solutions > Small Accounts > Personal Lines**
3. – Once on Personal Lines page, click on **Agent Login**



**Super User Tip:** Once you locate the Agent Login, bookmark it in your browser for future use.





## Step Two: Logging In

### Log In Prompts

1. – If your entity uses Microsoft Outlook, consider using the Microsoft Single Sign-On feature to create an account or log in. Or log in using your credentials. **(Note: If you've previously quoted on the Professional Lines platform your login information is the same).**

2. – If you already have an account but forgot your password, click '**Forgot Password**' to receive reset instructions via email.

3. – If you need to create an account, see the next slide for instructions.

1.

The screenshot shows the AMWINS login page. At the top is the AMWINS logo. Below it are links for 'Login' and 'Create Account'. There are two large buttons: 'Login with Microsoft' and 'Login with Google'. Below these is a horizontal line with 'or' in the center, followed by a 'Login with Email' button. At the bottom is a link: 'Watch Login Video | Appoint Agency'.

AMWINS®

[Login](#) [Create Account](#)

Login with Microsoft

Login with Google

or

Login with Email

[Watch Login Video | Appoint Agency](#)

2.

The screenshot shows the AMWINS login page. At the top is the AMWINS logo. Below it are links for 'Login' and 'Create Account'. There are two circular icons for Microsoft and Google. Below these is a horizontal line with 'or' in the center. There are two input fields: 'Work Email' and 'Password'. Below these is a 'Sign in' button. To the right of the 'Sign in' button is a link: 'Forgot Password?'. At the bottom is a link: 'Watch Login Video | Appoint Agency'.

AMWINS®

[Login](#) [Create Account](#)

or

Work Email

Password

Sign in

[Forgot Password?](#)

[Watch Login Video | Appoint Agency](#)




# Step Three: Creating Your Account

## Verification

1. – Toggle from '**Login**' to '**Create Account**', then enter your First and Last Name along with your email address. When completed, click '**Create Account**' at the bottom.
2. – Check your inbox for the verification email. That email will contain instructions for setting up your password.
3. – Follow the instructions to set up your password. Once your password is set up, log into Amwins IQ with your updated credentials.





[Login](#) [Create Account](#)

[Watch Login Video](#) | [Appoint Agency](#)



## My Profile ←

Please confirm your profile before using the Portal.

### My Avatar



In My Profile, click the drop-down arrow to select your Personal Lines Amwins Underwriter or enter the City or State to see options of Amwins Underwriters near you! Select an Amwins Underwriter and click CONFIRM. The CONFIRM button will revert to a SAVE button. To change your Amwins Underwriter, simply repeat the process and click SAVE.

The Amwins Underwriter at the start of a submission cannot be changed. A new submission must be created to change the Amwins Underwriter.

Digital submissions require the retailer license number for the State of the submission.

### My Profile

### My Company



#### Personal Lines Amwins Underwriter

Personal Lines Amwins Underwriter\*  
Type to Search



To select a different underwriter, please enter their full name or location.

PJ Pinelli - New York, NY

pj.pinelli@amwins.com

Yas Nahali - New York, NY

yas.nahali@amwins.com

Nick Rapuano - New York, NY

nick.rapuano@amwins.com

Kiera Hartnett - Fort Washington, PA

Kiera.Hartnett@amwins.com

#### State Licenses

P&C License information can be

No state licenses on record

+ Add License



Confirm



# Amwins IQ Personal Lines

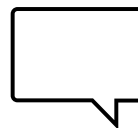
## Digital Customer Service Contact Information

Our Digital Customer Service Team can assist you with log-in and verification issues that extend beyond 72 hours. You can contact us using one of the methods below. Thank you for your business, we look forward to being of service!



**By Phone:**

**404.751.4400**



**By Chat:**

**Available during normal business hours.**



**By Email:**

**[Digital.CustomerService@Amwins.com](mailto:Digital.CustomerService@Amwins.com)**