



TRANSPORTATION UNDERWRITERS

CLAIMS REPORTING **Active / Inforce Policies**

Aspen Specialty Insurance Company – Beginning on August 1, 2006, all existing and any new claims have been transferred to a third party administrator. The contact information is: Alan Gray Company, 88 Broad Street, Boston, MA 02110, telephone 617-598-1593, attention Robert Hanson. E-mail is rhanson@alangray.com.

CNA Insurance Company (Motor Truck Specialty) – During regular business hours, losses may be phoned to the Motor Truck Specialty Claims Unit (P. O. Box 17910, Denver, CO 80217-0910) by calling toll free (800)-726-8466, or faxed to (800)-726-9518. Losses occurring after regular business hours may be reported 24 hours a day, 7 days a week at (877)-575-1744 (or via fax at (866)-440-2769 or email at e&sfax@cna.com).

NOTE: FOR DEATH OR SERIOUS INJURY CLAIMS OCCURRING AFTER 4:15 PM (MST) MONDAY THRU FRIDAY, OR ON WEEKENDS OR HOLIDAYS, LOSSES SHOULD BE REPORTED BY CALLING (877)-314-9645.

Carolina Casualty Insurance Company – Losses may be reported 24 hours a day, 7 days a week. Between 8:00 AM and 4:30 PM Eastern time Monday through Friday, losses may be phoned or faxed to the company by calling telephone (800)-874-8053 or (904)-363-0900, or fax (866)-655-9316. *Telephone reporting is strongly encouraged.* After hours and on weekends or holidays, losses may be phoned in to the emergency hotline at (866)-724-2416.

Chubb Group of Insurance Companies (Cargo) – Losses may be phoned to the Marine Claim Reporting Center at (877)-629-6904 or FAXed to (877)-629-6905. A completed ACORD loss report may also be e-mailed to marineclaims@chubb.com. Emergency losses occurring after regular business hours may be reported 24 hours a day, 7 days a week by calling (800)-252-4670.

Colony Insurance (Firemens' Fund / Interstate) – New claims may be submitted by fax, phone or e-mail. The e-mail address is claimreportingco@colonyins.com. Telephone is 800-456-8458 Ext. 7770. Fax # is (303)-222-7759, ATTN: New Loss Department.

Crum & Forster – Losses are reportable to one of seven field claim offices based upon the location of the loss. See attached map of claim office locations with telephone and fax numbers by associated states. Claims may also be phoned in on a nationwide toll free claims hotline by calling 800-690-5520.

Empire Fire and Marine Insurance Company - New losses may be phoned, faxed, or e-mailed directly to Empire. The telephone reporting line is toll free and available 24 hours a day, 7 days a week by calling 1-888-680-8003. The fax number is 1-402-963-5329. Losses may be e-mailed by completing a written notice of loss form and e-mailing to empire.claims@zurichna.com. There is also a website to which a report can be made online (www.empireinsurancecompanies.com). Once at the website, the person reporting the loss



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can click on the “report a claim” tab, then select the appropriate claim form (left hand column – “claim for all other customers). Direct electronic entry can be made once the form comes up.

Scottsdale Insurance Company – New losses in the Commercial Auto program may be reported by phone 24 hours a day, 7 days a week by calling 1-800-423-7675 and following instructions. Alternatively, new claims may be reported by faxing to (480)-483-6752.

St. Paul Insurance Company – Auto Physical Damage claims under this program will be reported to the St. Paul Transportation Claim Reporting Center in Tampa, FL., telephone 1-800-510-9349 or Fax (813)-663-3980. All claims will be handled by the St. Paul Transportation claim office.

State National Insurance Company – Beginning August 1, 2006, all existing open claims and any new claims will be managed by Criterion Claim Solutions, Inc., Post Office Box 247049, Omaha, NE 68124-7049 (7101 Mercy Road, Suite 310, Omaha, NE 68106), telephone 1-888-816-2227 (toll free) or (402)-514-6100. Losses may be reported via telephone to this number 24 hours a day, 7 days a week. Loss reports may also be faxed to Criterion 1-402-397-1920.

Stratford Insurance (Western World) – New claims are to be faxed, and may be sent by either the producer or the MGA (Seaboard). Claims should be accompanied by a claims cover sheet. If the producer doesn’t have the cover sheet, the claim report may be sent to Seaboard for one to be prepared and passed along with the claim to Stratford’s claim department. The Stratford Group fax # is (201)-847-1010. As a back up, the Western World general fax # is (201)-847-9500. The claim supervisor is Tom Bialik, direct telephone (201)-847-2866, e-mail t.bailik@westernworld.com.

Underwriters at Lloyd’s/ London (Physical Damage) – Claims are handled by Johnson Claim Services Inc on all policies written through Arch Intermediaries, LTD (London Brokerage). Claims may be phone in to 918-455-3900 or emailed to ajohnson@johnsonclaimservice.com or faxed to 918-455-7460.

Westchester / ACE (Cargo) – Atlanta “Brokerage” Program – (Policies bound on or after June 1, 2004) – Agent should prepare an ACORD loss report form and fax to Bob Carscaddon, V-P, Inland Marine Claims Division, ACE – Atlanta, GA. FAX # is (678-795-4095). Telephone # is (800)-982-9826.

On an emergency basis, in the event of a serious loss outside of business hours or on weekends or holidays, losses may be reported by phoning 1-800-621-5410.